## **IDEKO INTEGRATED MANAGEMENT SYSTEM POLICY**



IDEKO is a research center and a member of the BRTA alliance, specialized in advanced manufacturing. Its mission is to deliver value to clients through excellence in research, development, and technology transfer activities, in a sustainable manner.

Our core activity involves carrying out research, development, and innovation (R&D&I) projects in the field of advanced manufacturing, aiming to develop and transfer our knowledge to clients, enhancing their value proposition and strengthening their competitive position through technological differentiation.

The Management of IDEKO S.COOP., aware of the COMMITMENTS undertaken with clients and other stakeholders, has implemented an Integrated Management System as a strategic tool to ensure the fulfilment of their expectations.

In alignment with this commitment, the Management of IDEKO S.COOP. undertakes to:

- Deliver services and solutions that meet the requirements and expectations of clients and other stakeholders, fostering stable, long-term collaborations based on respect and trust, with the aim of contributing to their improvement.
- Ensure compliance with applicable legislation and regulations related to our activities, and promote compliance among our professionals, collaborators, suppliers, and contractors particularly concerning occupational health and safety, environmental protection, data protection, intellectual and industrial property rights, prevention of criminal conduct, and anti-fraud measures.
- **Promote a culture of innovation and sustainable development**, encouraging professional integrity and rejecting behaviours that could potentially harm IDEKO's corporate image and reputation or compromise the confidentiality of sensitive information.
- Support to the professional and personal development of our staff, embracing the principle of equal opportunities and through effective talent management, continually enhancing the quality and safety of workplaces, as well as the competitiveness of the organization. This includes promoting the transfer of research personnel to the industrial sector.
- **Engage, motivate, and involve staff in** the development and implementation of the Management System, promoting values of cooperation, participation, and teamwork in the pursuit of innovative solutions.
- **Promote a culture of occupational risk prevention** by identifying and evaluating the risks associated with our activities to eliminate or control them, thereby creating a safe, healthy, and accessible working environment. We are committed to investigating all incidents and accidents that may result in personal injury or material damage and implementing measures to prevent their recurrence.

Furthermore, IDEKO S.Coop is committed to:

- Upholding human rights and individual freedoms.
- Ensuring transparency in financial information and the appropriate use of public funds.
- Conducting our activities and utilizing resources in a manner that **contributes to environmental protection**, sustainable development, and pollution reduction.
- **Continuously improving the effectiveness** of the Integrated Management System and addressing quality deviations according to the organization's capabilities.
- Contributing to the development of our community and social, cultural, and linguistic environment.

Quality in R&D&I activities, environmental protection, risk prevention, and compliance with our Code of Ethics are commitments shared by all professionals at IDEKO S.COOP. These commitments are realised through strong leadership and the active engagement of our entire team and collaborators, fostering a participatory culture based on professional ethics.

The Management is dedicated to providing the necessary human and material resources to meet the requirements of our activities, achieve set objectives, and continuously improve the effectiveness and performance of our Management System.

Rafael Lizarralde Managing Director

Elgoibar, 1rst January 2025